1. **What time are you getting on this bus today?**

2. **Right now, I am coming from...**

   - My home
   - My job
   - Social/recreation
   - My school (name of school):

   Other. Please Specify:

3. **Where is that located?**

   Please give the address or closest known intersection (examples: West 24th St. & South Ave A, Yuma Palms Shopping Center, Arizona Western College/NAU, Yuma Regional Medical Center, etc.)

   Address or Landmark

   (street)                        (cross street)                     (city)

4. **How did you GET TO the bus stop from your start location?**

   (Mark all that apply)

   - I transferred from another bus—What Route?

   Where?

   - I walked (How many minutes?)
   - I rode a bike.
   - I was dropped off.
   - I used a wheelchair or scooter (How many minutes?).
   - Someone will pick me up.
   - Other, specify:

5. **Where did you board this bus?**

   Address or Landmark

   (street)                        (cross street)                     (city)

6. **Where will you get off this bus?**

   Address or Landmark

   (street)                        (cross street)                     (city)

7. **Right now, I am going to...**

   - My home
   - My job
   - Social/recreation
   - My school (name of school):

   Other. Please Specify:

8. **How will you GET FROM this bus to your final destination?**

   (Mark all that apply)

   - I will transfer to another bus—What Route?
     Where?

   - I will walk (How many minutes?)
   - I will ride a bike.
   - I will be dropped off where I need to go.
   - I will use a wheelchair or scooter (How many minutes?).
   - Someone will pick me up.
   - Other, specify:

9. **Right now, I am going to...**

   - My home
   - My job
   - Social/recreation
   - My school (name of school):

   Other. Please Specify:

10. **How often do you ride the bus in Yuma?**

    - Regularly (5 or more days per week)
    - Occasionally (2-4 days per week)
    - Sometimes (1 day per week/about 4 days per month)
    - Not very often (a few times per year)
    - This is my first time

11. **Overall, how would you rate Yuma’s bus service?**

    - Excellent.
    - Good.
    - Fair.
    - Poor.
    - Very poor.
    - No opinion.

12. **Please rank the improvements to Yuma bus service that are most important to you.**

    (1 = most important, 2 = second most important, 3 = third most important)

    - More frequent service - bus comes more often
    - Later evening service, running until _______?
    - Earlier morning service, starting at _______?.
    - Service to other places. Where?
    - Fewer transfers—more direct service
    - Make buses run more on time /more reliable service.
    - Expanded weekend service, e.g., on Sundays & Holidays.
    - Other, please specify:

Please turn survey over ▶
13. How long have you been riding YCAT bus services?
   - More than 2 years
   - 1 to 2 years
   - Less than 1 year
   - This is my first time

14. How did you find out about YCAT bus services?
   - Family or friend
   - Employer
   - Advertisement
   - Internet
   - I saw the bus / I saw the bus stop.

15. Do you have a valid driver’s license?
   - Yes
   - No

15a. If yes, do you typically have a car available to use?
   - Yes (my car)
   - Yes (someone else’s car)

15b. If yes, how many OPERABLE vehicles does your household have for regular use, including motorcycles?
   - One
   - Two
   - Three.
   - Four or more.

16. If you ride YCAT’s fixed route buses, do you also use YCAT’s On-Call Service (Dial-A-Ride)?
   - Yes
   - No

17. What is your age?
   - Under 18
   - 18-24
   - 25-44
   - 45-64
   - Over 65
   - Decline to state

18. Are you:
   - Female
   - Male

19. Are you:
   - Employed full time
   - Employed part time
   - Not employed
   - A Student
   - Retired
   - Other. What?

20. If you are employed, what best describes the type of business/government you work in?
   - Agriculture or related
   - Medical Services
   - Construction/Related
   - Retail/WholesaleTrade
   - Non-Medical Services
   - Non-Ag Industrial
   - US Military
   - Professional/Technical
   - Other. What?

21. What City or community do you live in?

22. What is your ethnic background?
   - Latino/Hispanic
   - Asian/Pacific Islander
   - Black/African American
   - Native American/Indian
   - Quechan / Kwuh-tsai
   - Cocopah / Kwapa
   - White/Caucasian
   - Other
   - Other
   - Other
   - Decline to State

22. What was your Total Family Income last year (before taxes) of all persons in your household?
   - Under $15,000
   - $15,000 – $24,999
   - $25,000 – $44,999
   - Over $80,000
   - Decline to state / don’t know

Do you have any comments about YCAT transit service? Please write them here.

Please provide the following information if you would like to be contacted for follow-up questions and/or informed of future public meetings to discuss YCAT service improvements.

Name: ____________________________________________

Daytime phone and / or Email: ____________________________

If you need more time to complete the survey, you may turn it in to any YCAT bus driver or mail to:

YCAT Onboard Survey
YCIPTA
2715 East 14th Street
Yuma, AZ 85365

Thank you very much for your assistance in completing this survey.