



# YCAT Onboard Survey 2013

Red-1 Orange-2/2A Brown-3  
Green-4 Blue-5 Purple-6/6A  
Violet-7 Gold-8 Silver-9  
Turquoise-10 Yellow-95 NightCAT

**IMPORTANT**

Please tell us about the one-way trip you are making now. Date \_\_\_\_\_  
If you have already completed a survey this week, please **DO NOT** complete another.

1. **What time are you getting on this bus today?**

\_\_\_\_\_

2. **Right now, I am coming from...**

- |  |   |
|--|---|
| <input type="checkbox"/> 1 My home                           | <input type="checkbox"/> 6 Shopping                   |
| <input type="checkbox"/> 2 My job                            | <input type="checkbox"/> 7 Medical/dental appointment |
| <input type="checkbox"/> 3 Social/recreation                 | <input type="checkbox"/> 8 Childcare                  |
| <input type="checkbox"/> 4 My school (name of school): _____ |   |
| <input type="checkbox"/> 5 Other. Please Specify: _____      |   |

3. **Where is that located?**

Please give the address or closest known intersection (examples: West 24th St. & South Ave A, Yuma Palms Shopping Center, Arizona Western College/NAU, Yuma Regional Medical Center, etc.)

Address or Landmark

\_\_\_\_\_ (street) \_\_\_\_\_ (cross street) \_\_\_\_\_ (city)

4. **How did you GET TO the bus stop from your start location?**  
(Mark all that apply.)

- 1 I transferred from another bus—What Route? \_\_\_\_\_  
Where? \_\_\_\_\_
- 2 I walked (How many minutes? \_\_\_\_\_)
- 3 I rode a bike.
- 4 I was dropped off.
- 5 I used a wheelchair or scooter (How many minutes? \_\_\_\_\_).
- 6 Someone will pick me up.
- 7 Other, specify: \_\_\_\_\_

5. **Where did you board this bus?**

Address or Landmark

\_\_\_\_\_ (street) \_\_\_\_\_ (cross street) \_\_\_\_\_ (city)

6. **Where will you get off this bus?**

Address or Landmark

\_\_\_\_\_ (street) \_\_\_\_\_ (cross street) \_\_\_\_\_ (city)

7. **Right now, I am going to...**

- |  |   |
|--|---|
| <input type="checkbox"/> 1 My home                           | <input type="checkbox"/> 6 Shopping                   |
| <input type="checkbox"/> 2 My job                            | <input type="checkbox"/> 7 Medical/dental appointment |
| <input type="checkbox"/> 3 Social/recreation                 | <input type="checkbox"/> 8 Childcare                  |
| <input type="checkbox"/> 4 My school (name of school): _____ |   |
| <input type="checkbox"/> 5 Other. Please Specify: _____      |   |

8. **How will you GET FROM this bus to your final destination?**  
(Mark all that apply.)

- 1 I will transfer to another bus—What Route? \_\_\_\_\_  
Where? \_\_\_\_\_
- 2 I will walk (How many minutes? \_\_\_\_\_)
- 3 I will ride a bike.
- 4 I will be dropped off where I need to go.
- 5 I will use a wheelchair or scooter (How many minutes? \_\_\_\_\_).
- 6 Someone will pick me up.
- 7 Other, specify: \_\_\_\_\_

9. **Right now, I am going to...**

- |  |   |
|--|---|
| <input type="checkbox"/> 1 My home                           | <input type="checkbox"/> 6 Shopping                   |
| <input type="checkbox"/> 2 My job                            | <input type="checkbox"/> 7 Medical/dental appointment |
| <input type="checkbox"/> 3 Social/recreation                 | <input type="checkbox"/> 8 Childcare                  |
| <input type="checkbox"/> 4 My school (name of school): _____ |   |
| <input type="checkbox"/> 5 Other. Please Specify: _____      |   |

10. **How often do you ride the bus in Yuma?**

- 1 Regularly (5 or more days per week)
- 2 Occasionally (2-4 days per week)
- 3 Sometimes (1 day per week/about 4 days per month)
- 4 Not very often (a few times per year)
- 5 This is my first time

11. **Overall, how would you rate Yuma's bus service?**

- |                                       |  |
|---------------------------------------|--|
| <input type="checkbox"/> 1 Excellent. | <input type="checkbox"/> 2 Good.       |
| <input type="checkbox"/> 3 Fair.      | <input type="checkbox"/> 4 Poor.       |
| <input type="checkbox"/> 5 Very poor. | <input type="checkbox"/> 6 No opinion. |

12. **Please rank the improvements to Yuma bus service that are most important to you.** (1 = most important, 2 = second most important, 3 = third most important)

- 1 More frequent service - bus comes more often
- 2 Later evening service, running until \_\_\_\_\_?
- 3 Earlier morning service, starting at \_\_\_\_\_?.
- 4 Service to other places. Where? \_\_\_\_\_
- 5 Fewer transfers—more direct service
- 6 Make buses run more on time /more reliable service.
- 7 Expanded weekend service, e.g., on Sundays & Holidays.
- 8 Other, please specify: \_\_\_\_\_

Please turn survey over ►►

**This Survey is STRICTLY CONFIDENTIAL. Individual data will be seen ONLY by the person compiling the survey.**  
YCAT is a service of the Yuma Intergovernmental Public Transportation Authority (YCIPTA). [www.ycipta.org](http://www.ycipta.org)

13. **How long have you been riding YCAT bus services?**

- 1 More than 2 years
- 2 1 to 2 years
- 3 Less than 1 year
- 4 This is my first time

14. **How did you find out about YCAT bus services?**

- 1 Family or friend
  - 2 Employer
  - 3 Advertisement
  - 4 Internet
  - 5 I saw the bus. / I saw the bus stop.
  - 6 Other. Please Specify:
- 

15. **Do you have a valid driver's license?**

- 1 Yes
- 2 No

15a. **If yes, do you typically have a car available to use?**

- 1 Yes (my car)
- 2 Yes (someone else's car)
- 3 No.

15b. **If yes, how many OPERABLE vehicles does your household have for regular use, including motorcycles?**

- 1 One
- 2 Two
- 3 Three.
- 4 Four or more.

16. **If you ride YCAT's fixed route buses, do you also use YCAT's On-Call Service (Dial-A-Ride)?**

- 1 Yes
- 2 No

17. **What is your age?**

- 1 Under 18
- 2 18-24
- 3 25-44
- 4 45-64
- 5 Over 65
- 6 Decline to state

18. **Are you:**

- 1 Female
- 2 Male

19. **Are you:**

- 1 Employed full time
  - 2 Not employed
  - 3 Retired
  - 4 Employed part time
  - 5 A Student
  - 6 Other. What?
- 

20. **If you are employed, what best describes the type of business/government you work in?**

- 1 Agriculture or related
  - 2 Retail/Wholesale Trade
  - 3 Non-Ag Industrial
  - 4 Police/Fire/Security, etc.
  - 5 Professional/Technical
  - 6 Construction/Related
  - 7 Medical Services
  - 8 Non-Medical Services
  - 9 US Military
  - 10 Other. What?
- 

21. **What City or community do you live in?**

22. **What is your ethnic background?**

- 1 Latino/Hispanic
- 2 Black/African American
- 3 White/Caucasian
- 9 Decline to State
- 4 Asian/Pacific Islander
- 5 Native American/Indian
- If Native American/Indian
  - 6 Quechan / Kwuh-tsan
  - 7 Cocopah / Kwapa
  - 8 Other \_\_\_\_\_

22. **What was your Total Family Income last year (before taxes) of all persons in your household?**

- 1 Under \$15,000
- 2 \$15,000 – \$24,999
- 3 \$25,000 – \$44,999
- 7 Decline to state / don't know
- 4 \$45,000 – \$59,999
- 5 \$60,000 – \$79,999
- 6 Over \$80,000

**Do you have any comments about YCAT transit service? Please write them here.**

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**Please provide the following information if you would like to be contacted for follow-up questions and/or informed of future public meetings to discuss YCAT service improvements.**

Name: \_\_\_\_\_

Daytime phone and / or Email: \_\_\_\_\_

If you need more time to complete the survey, you may turn it in to any YCAT bus driver or mail to:

YCAT Onboard Survey  
YCIPTA  
2715 East 14th Street  
Yuma, AZ 85365

**Thank you very much for your assistance in completing this survey.**



